

Disaster Family Assistance Workshop Agenda

Tuesday, August 2, 2005	
9:00 am to 10:30 am	<p>Overview of Mass Fatalities Events Dennis McGowan, (National Mass Fatalities Institute)</p> <ul style="list-style-type: none"> a. Unique Aspects of Mass Fatalities Events b. Key Challenges c. Implications d. Questions/Discussion
10:30 am to 10:45 am	Break
10:45 am to 11:45 am	<p>Overview of Family Assistance Paul Sledzik and Brian Fiffick, (National Transportation Safety Board)</p> <ul style="list-style-type: none"> a. Facilities b. Staffing c. Services a. Implications- "Our Set-Up"
11:45 am to 12:45 pm	Lunch
12:45 pm to 2:30 pm	<p>Pentagon Family Assistance Center 9-11-01 Meg Falk, (Department of Defense, Retired)</p> <ul style="list-style-type: none"> a. Establishment of PFAC b. Implications c. Questions/Discussion
2:30 pm to 2:45 pm	Break
2:45 pm to 3:45 pm	<p>Family Member Lessons Dawn Schlegel (Pentagon Survivor)</p> <ul style="list-style-type: none"> b. A Family Member's Perspective d. Implications
3:45 pm to 4:45 pm	<p>Criminal Aspects of an Event Kathryn Turman, (Federal Bureau of Investigation)</p> <ul style="list-style-type: none"> a. Information Release b. Press Release c. Services d. FBI
4:45 pm to 5:00 pm	Discussion/Wrap-Up

Disaster Family Assistance Workshop Agenda

Wednesday, August 3, 2005	
9:00 am to 9:30 am	Senate Planning Efforts
9:30 am to 10:30 am	Role of a Care Team Mark Morrison and Gordon Zubrod , (U.S. Department of Justice) a. Peer Support Team
10:30 am to 10:45 am	Break
10:45 am to 11:15 am	Pastoral Care Alan Keiran , (U.S. Senate Chaplain's Office)
11:15 am to 12:15 pm	Mental Health Christy Prietsch and Linda Roberts , (U.S. Senate Employee Assistance Program) a. The Anatomy of Trauma and Grief
12:15 pm to 1:15 pm	Lunch
1:15 pm to 2:15 pm	Next of Kin Notification Janice Harris Lord , (Victim Rights Advocate)
2:15 pm to 4:15 pm	Exercise
4:15 pm to 5:00 pm	Wrap-Up

Biographies of Senate Workshop Presenters

Lisa LaDue is Director and co-founder of the National Mass Fatalities Institute at Kirkwood Community College in Cedar Rapids, Iowa. She holds a master's degree in social work and is an Iowa-licensed Independent Social Worker. She has been providing clinical social work and mental health services for over 25 years to those who have been impacted by traumatic events. Lisa lectures internationally on topics related to trauma, terrorism and disaster planning.

After the September 11, 2001 terrorist attacks, Lisa served as an American Red Cross disaster mental health coordinator for services at the Pentagon and the Pentagon Family Assistance Center. In November 2001, she coordinated Red Cross mental health services at a service center on New York's Staten Island. Lisa co-authored two articles in a special supplement of *Journal of Military Medicine*, focusing on the disaster response to the Pentagon attack.

In January, 2005, Lisa responded to the Southeast Asia Tsunami, working for three weeks in Khao Lak, Thailand with a team of trauma specialists sponsored by the Foundation for Human Enrichment. She led a team of trauma specialists to Tamil Nadu, India, in June, 2005, providing trauma recovery services to tsunami survivors suffering from persistent post traumatic stress symptoms.

Dennis McGowan is Assistant Director of the National Mass Fatalities Institute. Dennis retired as Chief of Operations for the Fulton County Medical Examiner's Office in Atlanta, Georgia. He was Chief Investigator for the Medical Examiner's Office prior to that position. He is an experienced medical-legal investigator and emergency response program manager. Dennis was a firefighter in New England during the 1970s and worked in the New Jersey Medical Examiner's Office for 11 years.

Dennis has over 25 years of fatality/mass fatality management experience and disaster mitigation planning, training, and response including coordination of the mass fatality planning for the 1996 Olympic Games in Atlanta. He has worked at numerous mass fatality incidents including Egypt Air in 1999 and the World Trade Center attacks and American Air 587 in 2001. He also participated in TopOff and TopOff 2 preparedness exercises. Dennis has specialized training and experience in terrorism response and weapons of mass destruction incident planning and mitigation. With

his experience and knowledge, Dennis has traveled throughout the United States and internationally as a presenter and instructor.

Meg Falk is the former Director for the Office of Family Policy for the Department of Defense. Ms. Falk's responsibilities included oversight of policy and programs affecting military families. Her duties included: policy development of instructions and directives which impact families and family support programs; policy oversight for the Department's Family Centers; casualty and mortuary affairs policy; military funeral honors policy; initiating, monitoring and coordination of legislation impacting the Office of Family Policy. Additional policy and program areas: Family Research, Spouse Employment, Relocation Assistance, Personal Financial Management, Volunteerism, Family Care Plans, Reserve Family Support, Eldercare, and Non-Combatant Repatriation.

Ms. Falk received a BA from Marygrove College in Detroit, Michigan and a Master's in Public Administration from Wayne State University. Among the awards she has received are the Department of The Navy Superior Civilian Service Award, Department of Defense Exceptional Civilian Service Award, Secretary of Defense Meritorious Civilian Service Award, Good Housekeeping Women in Government Award and Distinguished Alumni Award from Wayne State University.

Paul Sledzik manages victim recovery and identification for the NTSB Office of Transportation Disaster Assistance. Prior to joining the Board in 2004, he oversaw the Region 3 Disaster Mortuary Operational Response Team and responded to cemetery floods in Missouri, Georgia, and North Carolina, the Oklahoma City bombing, Egypt Air 990, and United 93. In fifteen years at the Armed Forces Institute of Pathology, he assisted in forensic efforts for Operation Desert Storm, USAir 427, and Iraqi Freedom. Mr. Sledzik has served as a consultant for the Joint POW/MIA Accounting Command, the National Center for Forensic Science, and the National Center for Missing and Exploited Children.

He earned a BA from the University of Rhode Island, an MS from the University of Connecticut, and is a Fellow of the American Academy of Forensic Sciences. His research in forensic science has been published in several books and professional journals.

Brian E. Fiffick is the Manager – Disaster Services for the National Transportation Safety Board (NTSB), Office of Transportation Disaster Assistance. He joined the Safety Board in February of 1999. Prior to his current position, Brian was a Senior Forensic Technician with the Maricopa County Office of the Medical Examiner in Phoenix, Arizona.

Brian has responded to both regional and major aviation accidents, including the American Airlines flight 1420, Egypt Air flight 990, Alaska Airlines flight 261, and American Airlines flight 587. He has also assisted NTSB's Office of Highway, Marine, Railroad and Aviation Safety in several high profile accident investigations including the John F. Kennedy Jr. crash.

Brian also has the responsibility of being the inter-agency liaison for the Safety Board and the American Red Cross (Red Cross). He works closely with the Red Cross at major transportation disasters ensuring the fundamental needs of the victims and their families are being met. Brian is also involved with the curriculum and training of the Red Cross' Critical Response Team (CRT). CRT members are an exceptionally qualified group of volunteers that have been trained specifically to respond to transportation disasters and other mass fatalities. Brian also assists in training the Childcare Response Team (CRC) team and the Spiritual Care Response Team (SRC) team.

Brian holds a Bachelor of Science degree in Biology from Arizona State University and has completed the NTSB Basic Aviation Accident Investigation Course. He also has completed the St. Louis University's Masters 8 program on Advance Death Investigation.

Kathryn Turman is Program Director for the Federal Bureau of Investigation Victim Assistance Program. Kathryn, who has just been awarded the prestigious National Crime Victims Service Award by the Attorney General, has worked for 18 of those 25 years on behalf of crime victims--and she has an unusually fine perspective on the history and development of this arm of law enforcement. She has served on the Hill, at the Department of Justice, and now in the FBI, supporting victims of crime and their families over the years in community murder and rape cases, in cases of financial fraud, in terrorism cases like Pan Am 103, the U.S.S. Cole, U.S. embassies in Kenya and Tanzania, and in the 9/11 terrorism attacks.

Mark E. Morrison is the Managing Attorney of the United States Attorney's Harrisburg Office. He joined the U.S. Attorney's Office in 1997. He had previously served as Regional Chief of the Torts Division, Pennsylvania Office of Attorney General and as an Assistant District Attorney for Dauphin County, PA.

Mark earned his J.D. from the Dickinson School of Law of the Pennsylvania State University and earned a B.S. from Bucknell University, where he served as student/peer counselor. He has lectured on the topics of torts litigation, general civil litigation, risk management and ethics for the Pennsylvania Bar Institute, Commonwealth of Pennsylvania, and Dauphin County Bar Association. He currently serves as co-chair of the Dauphin County Bar Association Court Relations Committee.

Presently, in addition to his administrative responsibilities in the Harrisburg Office, Mark supervises five Paralegal Specialists, an Automated Litigation Support Specialist, and the Supervisory Legal Assistant and line Legal Assistants in Harrisburg. Mark's civil litigation caseload includes Federal Tort Claims Act cases and Immigration cases.

Soon after joining the United States Attorney's Office, Mark was selected for and completed the Peer Support Team Training Course presented by the Employee Assistance Program. Following the events of September 11, 2001, Mark was among a group of peer counselors asked to travel to Manhattan to work with Department of Justice employees of the Southern and Eastern Districts of New York.

Gordon A.D. Zubrod is an Assistant United States Attorney. His responsibilities include Senior Litigation Counsel focusing on organized crime, money laundering, terrorism, child exploitation, and white collar crime. He is a former Captain, U.S. Marines (JAG), First Assistant District Attorney, USAO Criminal Chief, OCDETF, and Asset Forfeiture attorney.

He received a B.A. (Literature) Coe College, his J.D. from the University Of Maryland School Of Law, and attended the Naval Justice School.

Alan N. Keiran is Chief of Staff for the Office of the Chaplain of the United States Senate. Alan enlisted in the Naval Reserve in December 1971 and served in the Naval Security Group, San Vito, Italy. Following his release from active-duty to the Naval Reserve, Alan received his BS in Natural Resource Economics from

Northeastern University. He also attended Eastern Baptist Theological Seminary. Alan was commissioned as a Theological Student Program Officer in the Naval Reserve in the spring of 1978 and attended the Naval Chaplains School Basic Course.

Alan graduated with his Master of Divinity Degree and was ordained an American Baptist Minister in May 1979. He was recalled in September 1980 and served as an active-duty Navy Chaplain until his retirement at the rank of Captain in October 2003. Dr. Keiran received his Master of Theology Degree from Princeton Seminary in 1986 and his Doctor of Ministry Degree in Christian Spirituality from Gordon-Conwell Seminary in May 1997. He was awarded the 2003 American Baptist Military Chaplain Merit Award.

Christy Prietsch is Employee Assistance Program (EAP) Administrator for the U.S. Senate. Christy has worked in the EAP field for twenty-four years. She started her career as the EAP coordinator for the U.S. Secret Service, gained international experience as the Community Liaison Officer with the American Embassy in Tegucigalpa, Honduras and more recently served as the EAP Administrator for the Executive Office for the United States Attorneys. In that position she spent countless hours as a participant in the U.S. government's response to the attack on the World Trade Center.

Janice Harris Lord is one of the most widely recognized and respected leaders in the victim rights field. Because of her many abilities, Janice has been selected by TTAC to introduce and field-test the new ethics training in Oregon. Janice is a member of the National Victim Assistance Standards Consortium and assisted in the development of the *Standards for Victim Assistance Providers and Programs* written and developed in 2003. Herself a family-member survivor, Ms. Lord came to Mothers Against Drunk Driving in 1983 as the National Director of Victim Services -- but her commitment to crime victims extends well beyond the anti-drunk driving movement. Ms. Harris is the respected author of numerous publications, including *No Time for Goodbyes*, considered by many to be the preeminent guidebook for the suddenly bereaved.